



MANCHESTER COMMUNITY HEALTH CENTER  
Patient Centered Medical Home Orientation  
Welcome Letter

Dear Patient:

Welcome to Manchester Community Health Center's Patient-Centered Medical Home (PCMH)! PCMH is a model of care that was developed by the National Committee for Quality Assurance and was designed to improve how care is delivered to patients. The focus is on meeting patient/family needs by providing coordinated care for your overall well-being.

Please allow us to provide you with the best care possible. Please contact your insurance provider and choose a MCHC Provider as your Primary Care Provider (PCP). Our providers are happy to be your PCP and work with you on your health care needs. Please see our list of providers on our website [www.mchc-nh.org](http://www.mchc-nh.org) or we will be happy to share it with you. If you have already chosen your MCHC PCP, we encourage you to continue working with our providers in this model of care.

Your PCP will work with other health care providers to take care of you. As your care team, we will involve you in decisions about your health and health care that will contribute to a stronger relationship with you. Our care teams include behavioral health staff that can provide assistance for adults and children with mental health and/or substance abuse issues. Many services are offered at our locations of care or through our community partners. All services are strictly confidential.

You will also have easier access to your provider/practice care team through our Patient Portal, Call Center, and After-Hours Phone Access to our Physicians and secure email through MCHC's Patient Portal Website.

If you have a chronic disease such as Diabetes, Asthma or Hypertension for which you are being treated and have not seen one of our providers within the last year, please contact us and schedule an appointment so we can reconnect.

Please find attached a list of roles that shows how we will work together to keep you healthy. If you have any questions, please call our office at 603-626-9500. We look forward to partnering with you on a pathway to being the healthiest you can be!

Sincerely,

Your MCHC Provider and Care Team