



# *e-newsletter* September 2016

(603) 626-9500  
[www.mchc-nh.org](http://www.mchc-nh.org)



## **Manchester Community Health Center, Child Health Services at MCHC, and the West Side Neighborhood Health Center**

Greetings!

Great things are happening at Manchester Community Health Center, Child Health Services at MCHC, and the West Side Neighborhood Health Center.

We hope you will take a few moments to find out about recent developments such as a quality award, a ribbon cutting, a breastfeeding celebration, and more.

---

### **MANCHESTER COMMUNITY HEALTH CENTER RECEIVES QUALITY AWARD**

Manchester Community Health Center received an award of \$214,000 from the [Health Resources and Services Administration \(HRSA\)](#) of the U.S. Department of Health and Human Services based on several measures of quality.



HRSA awarded \$100 million to 1,304 of the nation's 1,400 FQHC's (Federally Qualified Health Centers). Manchester Community Health Center had the highest total award granted to health centers in NH and was in the top 5% for awards granted to health centers nationally. The awards were based upon achievements in

improving quality of care, enhancing access to care, delivering cost-efficient care, and advancing health equity.

President/CEO Kris McCracken said, “We are proud of our achievements in all of HRSA’s quality categories, and to my mind most importantly for advancing health equity. Manchester Community Health Center received the second highest award in the nation in the health equity category. We couldn’t be more proud of the amazing work of the providers and staff of MCHC for all of their excellent work provided to our patients, and we are very grateful to the [Endowment for Health](#) and their support of our efforts to build a Center of Excellence for Culturally Effective Care.”



Three years ago, MCHC established its Center of Excellence for Culturally Effective Care to focus improvement efforts on achieving health equity. Health equity is defined as “the attainment of the highest level of health for all people.” Health disparities are assessed by race/ethnicity, gender, socioeconomic status, disability status, LGBT status, and geography. The Center for Excellence has been funded by a grant from the Endowment for Health.

Melina Hill Walker, Program Director at the Endowment for Health, said, “MCHC is a strategic partner for our foundation because the health center provides services in such a diverse community. One of our top priorities is achieving health equity for racial, ethnic, and language minorities, and MCHC is positioned well to do that. We see MCHC as a model for the state of New Hampshire.”

---

## DENTAL REFERRALS ARE WORTH SMILING ABOUT

Tracy Cathey recently had an opportunity which changed her life. She was able to take part in a dental services program at MCHC for patients who suffer from health-limiting dental problems. Cathey says, “My teeth started falling out and shattering when I

turned fifty. I was ashamed of my teeth situation. It was my biggest problem. It was what I worried about the most.”

Cathey says her doctor at MCHC, Laura Fry, MD referred her to a dentist at the [Easter Seals Dental Center](#) who extracted seven hopeless teeth and crafted upper and lower partial dentures for her. “It was like a dream come true,” she says. “They were nice and professional and they gave me back my smile. Now I have confidence. And I eat better because my false teeth can grind the food better.”



Dental Enrollment Coordinator Vivian Corniell (left) and dental patient Tracy Cathey (right)

Cathey’s dental work was made possible by funding from the [Health Resources and Services Administration \(HRSA\)](#) of the U.S. Department of Health and Human Services, as well as grants from the [Northeast Delta Dental Foundation](#) and the [Agnes Lindsay Trust](#).

---

## FAMILY FUN DAY AND HEALTH FAIR ON AUGUST 8 – A PRESCRIPTION FOR FUN

In celebration of National Health Center Week, Manchester Community Health Center hosted a family fun day and health fair at the Hollis Street location. About 300 people from the community attended the event and there were a lot of big smiles to be seen in the crowd. [QC Bike Collective](#) offered ABC bike checks (air, brakes, and chain) and gave out free helmets and bike lights. The [Manchester Police Department](#) brought its mounted patrol horses. The [Manchester Fire Department](#) brought a fire truck. The [NH Food Bank](#) cooked hamburgers, hot dogs, and burritos, and [Ben & Jerry’s Manchester NH Ice Cream Shop](#) provided free ice cream. Entertainment included music, flashmobs, games, and raffles.





## RIBBON CUTTING AT WEST SIDE NEIGHBORHOOD HEALTH CENTER

Mayor Gatsas did the honors at the ribbon cutting on September 8 for the West Side Neighborhood Health Center, which is now part of Manchester Community Health Center. The Mayor noted that many people on the West Side of Manchester are going to be able to walk to the West Side Neighborhood Health Center. The health center is a collaboration between MCHC and Catholic Medical Center. Holding the ribbon were Kris McCracken, President/CEO of MCHC; and Dr. Joseph Pepe, President/CEO of Catholic Medical Center. Dr. Pepe said, "We have to partner together if we're going to take care of the health of the population. I look forward to a long commitment and collaboration for the two organizations."



CHECK OUT OUR NEW WEBSITE - [www.mchc-nh.org](http://www.mchc-nh.org)



**For A Stronger Community**  
Achieving better health outcomes, better patient care, and lowered costs through innovation and strong community partnerships

**08**  
AUG '16

**Patient Event: National Health Center Week**  
Health Fair & Family Fun Day

5:00pm-7:00am  
MCHC - Hollis  
145 Hollis Street, Manchester

READ MORE



Manchester Community Health Center, Child HealthServices at MCHC, and the West Side Neighborhood Health Center can now be visited on the same website. We hope you will like the design and the functionality of the new website. Learn about our [providers](#), [services](#), [upcoming events](#), [news](#), and much more at [www.mchc-nh.org](http://www.mchc-nh.org). The website includes a [Program Guide](#) to over 60 programs offered at MCHC.

## A FOND FAREWELL TO RHONA OMARA

MCHC staff said goodbye to Supply Coordinator Rhona OMara upon her retirement.



## CIGNA/ELLIOT 5K

MCHC fielded a cool team for a hot night at the Cigna/Elliott Corporate 5K Road Race.



**OUR DEEPEST THANKS TO SUPPORTERS OF MANCHESTER**

## COMMUNITY HEALTH CENTER



Thank you to [Newforma, Inc.](#) and [Howe, Riley & Howe](#) for donating backpacks and school supplies for the back-to-school backpack drive at Child Health Services at MCHC.

[Donate Today](#)

### THE FINE PRINT

This project is supported in part by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS). This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

Manchester Community Health Center is an FTCA Deemed facility.

[Website](#) [Donate Now](#) [Patients](#) [Providers](#) [Services](#) [Events](#)

603 626 9500 <http://www.mchc-nh.org>



Manchester Community Health Center/Child Health Services at MCHC | 145 Hollis Street,  
Manchester, NH 03101

[Unsubscribe](#)

[Update Profile](#) | [About our service provider](#)

Sent by [rswanson@mchc-nh.org](mailto:rswanson@mchc-nh.org) in collaboration with

**Constant Contact** 

Try it free today