

Health Insurance Resource page

Marketplace: 1.800.318.2596 (TTY: 1.855.889.4325) Available 24 hours a day, 7 days a week (except holidays)

Marketplace official online website is Healthcare.Gov: <https://www.healthcare.gov/>

- **In person assistance:** Click on “Find local help” at <https://www.healthcare.gov/>

Health Center in Manchester, NH area: 603.935.5282 – Available Monday to Friday, 8am to 5pm

Marketplace Tools:

- ✓ Marketplace Health Insurance Application Checklist: <https://marketplace.cms.gov/outreach-and-education/marketplace-application-checklist.pdf>
- ✓ Marketplace Health Insurance Employer Coverage Tool: <https://www.healthcare.gov/downloads/employer-coverage-tool.pdf>
- ✓ Care to Coverage – helpful tips in learning how to understand health coverage: <https://www.hhs.gov/healthcare/coverage-to-care/index.html>
- ✓ Marketplace dental insurance information: <https://www.healthcare.gov/coverage/dental-coverage/>

To resolve a complaint with an insurer, please contact the NHDUI at 1.800.852.3416

New Hampshire Department of Insurance (NH DOI) – Health Insurance page:

<https://www.nh.gov/insurance/consumers/health.htm>

NH DOI Tools:

- ✓ **Health Insurance Networks and 2018 Quick Reference Guide:** Hospital Networks, Provider Finders, and Prescription Formularies – https://www.nh.gov/insurance/consumers/documents/py2018_nh_hospnw.pdf
- ✓ **NH Health Cost** – compare health costs and quality of care: <https://nhhealthcost.nh.gov/>

Medicaid – Granite Advantage Health Care Program

New Hampshire Department of Health and Human Services (DHHS) official Website:

<https://www.dhhs.nh.gov>

DHHS – Customer Service: 1.800.852.3345 or 603.271.4344 option 6. Mon to Fri, 9am – 4pm

DHHS NH Easy – Gateway to Services – to create your online account: <https://nheasy.nh.gov/>

Annual update of Federal Poverty Guideline (FPL): <https://aspe.hhs.gov/poverty-guidelines>

In the event of FRAUD, WASTE, or ABUSE UNDER GRANTS and COOPERATIVE AGREEMENTS contact The HHS Office of the Inspector General (OIG) at 1.800.HHS.TIPS/1.800.447.8477. Information also may be submitted by email to hhstips@oig.hhs.gov or by postal mail to:

Office of the Inspector General, Department of Health and Human Services, ATTN: HOTLINE, 330 Independence Ave., SW, Washington, DC 20201

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Complaints about assisters can be directed to assistercomplaints@cms.hhs.gov